

To whom it may concern;

During the past few months at the University of Kansas Health System, we have enjoyed a time of growth and expansion. Whereas this is a positive, it presented us with a few challenges in terms of meeting deadlines for Floorcare and Terminal Cleaning.

Since I had worked with Reggie McIntyre in the past and I knew he had formed his own cleaning business, we gave Kansas Custom Klean the opportunity to bid on upcoming projects. Reggie responded immediately by coming to our main campus and discussing our needs with us so he could understand the scope of our projects. Very soon thereafter, he sent his proposal to us, and complied well with the process of becoming an authorized vendor for the University of Kansas.

Well, KC Klean's proposal was accepted and Reggie's crews began their cleaning and floorcare work at the main campus, I believe that was in April. Subsequently another project deadline was approaching but since Reggie's crews were already involved at the main campus I wasn't sure that KC Klean would be able to handle the additional work. When another vendor's work failed to meet our needs, I gave Reggie a call to see if he could help. Again, Reggie responded right away, and quickly put together a proposal, which, due to his success at the Main Campus, was quickly approved.

Reggie then arranged for personnel to work with us at a new offsite campus over the next three months. He arranged for cleaning crews and he personally supervised floorcare crews to meet some pressing deadlines. I can enthusiastically say that the timeliness and quality of the work provided by KC Klean was consistent and impressive.

In the months since our opening of the new facility, I have called on Reggie and KC Klean several times for smaller needs and they have been there for us. Recently we made a request on short-notice, for Terminal Cleaning of a new Clinic location. KC Klean sent over three ladies the next morning, wow! I recognized only one of the ladies, so I was a bit skeptical. I explained the scope of work to the crew and gave them up to 12 hours to complete the work. Wow again, I was way off. These three ladies did Excellent work in less than half the time that I expected. They were extremely professional, highly skilled, and again their work was outstanding.

In short, I can make an unqualified recommendation for you to hire Kansas Custom Klean for your next cleaning and/or floorcare needs.

Sincerely,

Bob Simmons

R. Simmons

Director of Environmental Services, Aramark Healthcare